Evaluate Your Use Case

Learn how your use case ideas can be implemented with SAP technologies by finding similar existing use cases.

Why To
Evaluate Your Use Case

You have several use case ideas to implement, but you'd prefer not to start from scratch each time? This quick exercise helps you compare your ideas with existing use cases implemented with SAP technologies.

Evaluate and document which use case ideas based on SAP technologies already exist and could be implemented more quickly, and identify those that are entirely new.
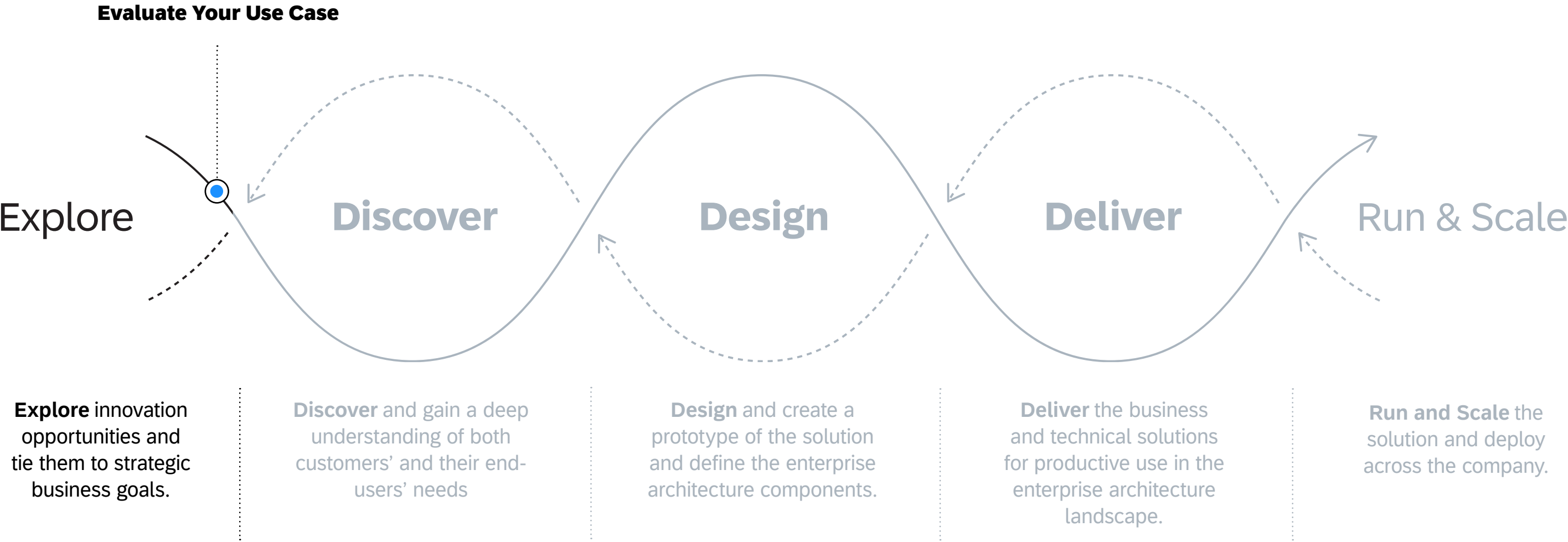
The exercise is particularly helpful after creating a **Use Case Definition** of your use case ideas.

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When To
Evaluate Your Use Case

This activity takes place before starting with an innovation project, as part of the Explore phase. It is preferable to do this activity after use case ideas have been formulated and discussed.

You can combine this method with the **Value Heatmap** or the last step of the **Use Case Exploration Workshop** ("Create a Use Case Roadmap") to prioritize your use case ideas.

Evaluate Your Use Case

Explore   **Discover**   **Design**   **Deliver**   Run & Scale

Explore innovation opportunities and tie them to strategic business goals.

Discover and gain a deep understanding of both customers' and their end-users' needs

Design and create a prototype of the solution and define the enterprise architecture components.

Deliver the business and technical solutions for productive use in the enterprise architecture landscape.

Run and Scale the solution and deploy across the company.

Learn more about SAP's Human-Centered Approach to Innovation: **https://apphaus.sap.com/approach**

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How To
Evaluate Your Use Case

Duration
30 - 45 Minutes

Participation
3 - 4 People

Roles
Department Leads From Business and IT, Project Sponsors, Strategic Decision Makers, Architects

Use Input From
- **Collect Innovation Opportunities**
- **Define Your Use Case**

Steps

0 Formulate your use case idea(s) with the method **Define Your Use Case**. Write the definition in the template including the business value for the use case idea.

1 Browse similar existing use cases in the **SAP Discovery Center** and the **SAP Business Technology Platform** websites. Write the names of the identified existing use cases on sticky notes, using one sticky note per use case name. Place the sticky notes with the use case names below the corresponding use case definition, select the most fitting use case for each of the use case idea definitions, and enter it into the template.

2 Complete the following information in the template:
- **Matching Meter:** how close is the existing use case to your use case idea on a scale from 1 - 5? Does it solve the same or a similar problem? Is it for the same audience and / or business unit?
- **Aspects to improve / add:** Make a list of unclear aspects or not covered in the existing use case that are relevant for your use case idea.
- **Effort:** On a scale from 1 - 5, indicate how much effort would it take to implement your use case idea considering existing material?
- **Follow-up:** What steps do you need to take in the short term to implement your use case idea?

Expert Tips

If there is no clear match for a use case idea, write "new" under "Matching Use Case Idea". Skip the "Matching Meter" and "Aspects to Improve".

Organize your use case ideas into a roadmap. Select the ideas with a high business value and low effort to get started.

Follow the existing material in the **SAP Discovery Center** to implement existing use case ideas. To implement new use case ideas, you can continue following the methods in the SAP Innovation Toolkit to gather more specific requirements and design the solution.

Additionally, you can request a mission for your new use case ideas in the **SAP Discovery Center**.

If you prefer to work together with SAP to bring your new use case ideas to life, contact the **SAP AppHaus**.

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Example
Use Case Evaluation

0. Your Own Use-Case Idea
Write the definition the use-case idea you want to implement

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Business Value

OUR CONTROLLING DEPARTMENT NEEDS A Q+A CHATBOT FOR SUPPLIERS TO IMPROVE TRANSPARENCY ABOUT ORDER STATUS AND AVOID DELAYED PAYMENTS.

1. Matching Use-case idea
What existing use-case fits best to your use-case idea?

GAINING TRANSPARENCY INTO SUPPLIER INVOICE AND PURCHASE ORDER PROCESSING

2. Matching Meter
How well does the existing use-case fit to your use-case idea?

(X) (X) (X) (X) ( )
 1   2   3   4   5

Aspects to improve / add
What aspects are not covered by the existing use-case?

– MOBILE ACCESS UNCLEAR
– WHAT ARE THE LIMITATIONS OF THE CHATBOT?

Effort
How much effort would it take to implement your use-case idea?

(X) (X) (X) ( ) ( )
 1   2   3   4   5

Follow up
What next steps will be taken to implement the use-case idea?

– EVALUATE MISSION INTERNALLY
– SET-UP SESSION WITH MISSION EXPERTS

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