

As-Is Process

Scenario / Process:

Process Steps

How does the process look now step by step? What roles are involved at each step? What is time-consuming repetitive or difficult?

CURRENT STEPS					
ROLES INVOLVED					
PAIN POINTS	Pain-point reason: REPETITIVE / TIME-CONSUMING / DIFFICULT	Pain-point reason: REPETITIVE / TIME-CONSUMING / DIFFICULT	Pain-point reason: REPETITIVE / TIME-CONSUMING / DIFFICULT	Pain-point reason: REPETITIVE / TIME-CONSUMING / DIFFICULT	Pain-point reason: REPETITIVE / TIME-CONSUMING / DIFFICULT 